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# *Specimen Packaging and Courier Services*

## **Ambient Specimens**

Place the specimen container and accompanying request in a tightly-sealing plastic bag. If you have any concerns regarding the effect of extreme weather conditions on routine or refrigerated specimens, please call our Customer Service Department at 616-355-3801.

## **Courier Services**

Specimen pickup and report delivery are handled by Holland Hospital Laboratory Services couriers 24 hours a day, 365 days a year. Courier stops can be established on a routine basis or as needed by individual clients.

## **Frozen Specimens**

Place the specimen container and accompanying request in a tightly-sealing plastic bag. Place Specimen in freezer for storage until courier arrives. Couriers will transport specimens in containers with coolant to maintain proper temperature.

## **Refrigerated (On Coolant) Specimens**

Place the specimen container and accompanying request in a tightly-sealing plastic bag. Place specimen in refrigerator (2-8°) for storage until courier arrives. Couriers will transport specimens in containers with coolant to maintain proper temperature.