
Specimen Packaging and Courier Services

Ambient Specimens

Place the specimen container and accompanying request in a tightly-sealing plastic bag. If you have any concerns regarding the effect of extreme weather conditions on routine or refrigerated specimens, please call our Customer Service Department at 616-355-3801.

Courier Services

Specimen pickup and report delivery are handled by Holland Hospital Laboratory Services couriers 24 hours a day, 365 days a year. Courier stops can be established on a routine basis or as needed by individual clients.

Frozen Specimens

Place the specimen container and accompanying request in a tightly-sealing plastic bag.

Refrigerated (On Coolant) Specimens

Place specimen in refrigerator (2-8°) for storage until courier arrives. Couriers will transport specimens in containers with coolant to maintain proper temperature.