FREQUENTLY ASKED QUESTIONS ABOUT LABORATORY BILLING

Why am I getting a separate bill from Michigan Pathology Specialists?
These bills help to pay the pathologists of MPS for ensuring that testing is properly performed and reported, as well as being in compliance with state and national standards in order to safeguard the patients, ensure patient safety and accurate, precise testing.

This bill is in addition to any bills from Health Pointe or Spectrum Health.

Who receives the bill?
Patients who receive a bill from MPS are those whose insurance company has determined that they have responsibility for a portion of a deductible or coinsurance. Patients with questions are encouraged to call MPS customer service (1-877-556-3955 8 AM to 5 PM Monday through Friday) or to consult customer service of your insurance company.

Medicare patients are not billed, because the Medicare payments cover the fees.

How much is this bill?
Most clinical lab tests are billed at $5 per test for the work the pathologists do to make sure they are done correctly, although some complex testing may be more expensive.

I never saw the pathologist—who are these doctors?
Pathologists work collaboratively with the Spectrum Health labs to ensure that the lab is run correctly and is compliant with state and national standards. They also make sure all testing is precise and accurate.

If you have had a biopsy or tissue removed in surgery, pathologists look at your specimen through a microscope, and these types of evaluations are billed separately.