



Asante Rogue Regional Medical Center (ARRMC)

Asante Three Rivers Medical Center (ATRC)

Asante Ashland Community Hospital (ACH)

SPECIMEN IDENTIFICATION POLICY

Asante Health System's policy states that all specimens received for testing must be correctly and adequately labeled at the time of collection, to assure positive identification. Specimens must have **2** person-specific identifiers on the patient label. **We prefer the use of the patient's legal first and last name and date of birth.** Specimens are considered mislabeled when there is a mismatch between the person-specific identifiers on the specimen and information accompanying the specimen (e.g., computer system, requisition form, additional paperwork). Samples received without two unique patient identifiers will be subject to rejection.

Your office will be notified immediately upon receipt of improperly labeled tubes.

Specimen Rejection

Samples are subject to rejection if they are not labeled with two-person specific identifiers at the time of collection or if the requisition does not include two unique patient identifiers.

All tests are unique in their testing requirements. To avoid specimen rejection or delayed turnaround times, please check the "Specimen Required" field within each test. You will be notified of rejected or problem specimens upon receipt.

Please review the following conditions prior to submitting a specimen to ARRMC, ATRMC or AACH to prevent specimen rejection:

- Full 24 hours for timed urine collection Ph of urine
- Lack of hemolysis/lipemia
- Specimen type (plasma, serum, whole blood, etc.)
- Specimen volume
- Patient information requested
- Patient/specimen properly identified
- Specimen container (metal-free, separation gel, appropriate preservative, etc.)
- Transport medium
- Temperature (ambient, frozen, refrigerated)

Specimen Volume

Preferred volume has been established to optimize testing and allows the laboratory to quickly process specimen containers, present containers to instruments, perform test, and repeat test, if necessary. Many of our testing processes are fully automated; and as a result, this volume allows hands-free testing and our quickest turnaround time (TAT). Since patient values are frequently abnormal, repeat testing, dilutions, or other specimen manipulations often are required to obtain a reliable, reportable result. Our preferred specimen requirements allow expeditious testing and reporting.

Asante Laboratories make every possible effort to successfully test your patient's specimen. Our staff will discuss the test and specimen you have available. While in some cases specimens are obviously inadequate for desired test, in other cases, testing can be performed using alternative techniques.

Veterinary (Animal) Specimens

ARRMC accepts animal specimens for laboratory testing.

CONTACT PHONE NUMBERS

ASANTE ROGUE REGIONAL MEDICAL CENTER (ARRMC) & ASANTE ASHLAND COMMUNITY HOSPITAL(AACH)

- *Laboratory: 541-789-4164*
- *Pathology: 541-789-4191*
- *Cytology: 541-789-4195*
- *Outreach: 541-789-4164*
- *Courier Service: 541-789-4190*

ASANTE THREE RIVERS MEDICAL CENTER (ATRCM)

- *Laboratory: 541-472-7170*
- *Pathology: 541-472-7191*
- *Outreach: 541-472-7170*
- *Courier Service: 541-472-7170*