OUTREACH

- ARRMC and AACH at 541-789-4164
- ATRMC at 541-472-7170

Requisition for Laboratory Testing
The test requisition is designed to make submitting specimens to Asante Laboratory Services easier and more efficient.

Courier Service for ARRMC & AACH (Jackson County)
RRMC & AACH Laboratory Services provides free specimen pickup for doctors’ offices and institutions during scheduled courier hours, which are 7:30 A.M. to 6:00 P.M. Monday through Friday. We provide these services based on a schedule set up by your facility.

Unscheduled courier service
Courier service can be requested as your need arises on a “Will Call” basis. Your request will be taken care of on our Routine Schedule.

STAT Service
Limited STAT Courier service is available within Medford city limits Monday through Friday from 7:30 A.M. to 6:00 P.M. Outside Medford city limits we are unable to provide STAT pickups, but we will prioritize and test specimens on a STAT basis upon their arrival at the lab.

Weekend Service
No STAT service is available on weekends. Limited courier service is provided by one courier in the immediate Medford Area on Saturday, 8:00 A.M. to 6:30 P.M., and on Sunday, 8:00 A.M. to 4:30 P.M.

Any specimens needing to go to the laboratory outside our current hours of courier service must be sent to the laboratory by your facility. Any cost incurred will be the responsibility of your facility.

Courier Service ATRMC
TRMC Laboratory Services provides free specimen pick-up and report delivery for doctors’ offices and institutions from 7:30 a.m. through 6:00 p.m. To inquire about scheduled stops and courier service, call the Main Lab.

STAT Service
Limited STAT Courier service is available Monday through Friday from 7:30 A.M. to 7:00 P.M. We will prioritize and test specimens on a STAT basis upon their arrival at the lab.

Weekend Service
Pickups are not available currently.

Any courier services required outside our current hours of courier service must be sent to the laboratory by your facility. Any cost incurred will be the responsibility of your facility.
Mobile Phlebotomy (IN-HOME SERVICE)
Regularly scheduled rounds for nursing homes, assisted living sites and other outreach locations are available.

SUPPLIES

We will furnish specimen collection supplies only at no charge if they are used for submitting specimens to our laboratory.

Supplies that are provided must be in line with the testing we receive from each office. To conform with our Compliance Policy, we supply a list of approved items that may be requested. We are asking each office to submit supply requests in writing or by fax. Phone orders will also be accepted. Once orders are received, they will be delivered to your office within the next two working days by our couriers.

CONTACT PHONE NUMBERS

ASANTE ROGUE REGIONAL MEDICAL CENTER (ARRMC) & ASANTE ASHLAND COMMUNITY HOSPITAL (AACH)

- Laboratory: 541-789-4164
- Pathology: 541-789-4191
- Cytology: 541-789-4195
- Outreach: 541-789-4164
- Courier Service: 541-789-4190

ASANTE THREE RIVERS MEDICAL CENTER (ATRMC)

- Laboratory: 541-472-7170
- Pathology: 541-472-7191
- Outreach: 541-472-7170
- Courier Service: 541-472-7170