**Specimen Packaging and Transport**

**Courier Services**
Courier services are available for transporting specimens to Bellin Health Laboratory from many locations in Wisconsin. This service provides same-day transport under controlled temperature conditions. The availability of courier services is dictated by location and test volume. There are also other transport options available such as commercial couriers, U.S. Mail, and taxi service. Contact our Customer Service Department at 920-433-3652 or 800-236-1639 if you wish to explore these possibilities.

**Ambient Specimens**
Our standard containers and specimen transport bags are designed to transport serum and urine specimens that do not require special temperatures or handling. If you have any concerns regarding the effect of extreme weather conditions on routine or refrigerated specimens, please call our administrative personnel.

**Frozen Specimens**
Send each frozen specimen in a plastic vial not more than 3/4 full. The properly labeled specimen should be placed in provided specimen transport bag and stored at correct temperature until courier pickup.

Specimens sent via commercial couriers must be placed into an insulated shipping container and surrounded with enough dry ice to support proper specimen temperature until receipt at Bellin Health Laboratory.

**Refrigerated (On Coolant) Specimens**
The properly labeled specimen should be placed in provided specimen transport bag and stored at correct temperature until courier pickup.

Specimens sent via commercial couriers must be placed into an insulated shipping container. Place a frozen coolant pack into container, however, be sure to buffer specimen from coolant.

**Specimen Packaging**
Specimens picked up by a Bellin Health Laboratory courier do not need to be specially packaged before pickup. The courier will carry with them a container suitable for transporting biohazardous materials at proper temperatures. However, be certain that you have specimens stored at proper temperature prior to courier pickup.

For specimens sent to Bellin Health Laboratory via other methods, as well as those which are stored at internal locations in your facility other than a laboratory, specimens must be stored in biohazard specimen transport bags. Use 1 bag for each temperature needed to store specimens. These bags are available from Bellin Health Laboratory at no charge.

In addition to transport bags, there may be other packaging, such as cooler bags or Styrofoam® containers needed to maintain specimens at proper temperature. Please contact our Customer Service Department at 920-433-3652 or 800-236-1639 to work out details of shipping specimens.