

Policies—Mayo Clinic Health System-Franciscan Healthcare

Animal Specimens

We do not accept animal specimens for laboratory testing except by special arrangement.

Billing

Account Numbers—An account number has been assigned to each doctor's office, clinic, or hospital. Each account is cycle billed on a monthly basis, receiving a statement listing all new charges.

Medical Center Collecting Patient's Specimen—If a patient must come to the Medical Center for a laboratory procedure listed in this manual, please give the patient the filled out order form with a diagnosis and instructions to come directly to the laboratory located on the south wing of the third floor of the hospital. It is not necessary for the patient to stop at Patient Registration when the doctor's office, clinic or hospital is billed. Please notify the Medical Center Laboratory prior to the time the patient will be coming.

Medicare/Medical Assistance (MA) Billing—Services on Medicare/MA patients can be billed directly by Mayo Clinic Health System-Franciscan Healthcare Laboratory if billing information is provided by filling out the Medicare/MA area on the requisition form. This can be done only for clinic patients. Hospitals will bill for their own Medicare/MA patients.

Billing—CPT Coding

It is your responsibility to determine correct CPT codes to use for billing. While this catalog lists CPT codes in an effort to provide some guidance, CPT codes listed only reflect our interpretation of CPT coding requirements and are not necessarily correct. Particularly, in the case of a test involving several component tests, this catalog attempts to provide a comprehensive list of CPT codes for all possible components of the test. Only a subset of component tests may be performed on your specimen. You should verify accuracy of codes listed; and where multiple codes are listed, you should select codes for tests actually performed on your specimen. **MAYO CLINIC HEALTH SYSTEM-FRANCISCAN HEALTHCARE ASSUMES NO RESPONSIBILITY FOR BILLING ERRORS DUE TO RELIANCE ON CPT CODES LISTED IN THIS CATALOG.** For further reference, please consult the CPT Coding Manual published by the American Medical Association; and if you have any questions regarding use of a code, please contact your local Medicare carrier.

Cancellation of Tests

Cancellations received prior to test setup will be honored at no charge. Requests received following test setup cannot be honored. A report will be issued automatically and charged appropriately.

Unsatisfactory Analytic Results

If Mayo Clinic Health System-Franciscan Healthcare Laboratory is unable to obtain a satisfactory analytic result, there is no charge.